

## JOB DESCRIPTION & PERSON SPECIFICATION

**POST TITLE:** Research Assistant (Insights)

**RESPONSIBLE TO:** Insights Team Leader

**HOURS:** 37.5 hours

**TERM OF POST:** Permanent

**LEAVE ENTITLEMENT:** 27 days annual leave per annum exclusive of Bank Holidays (increasing with length of service)

**LOCATION:** Keele, Staffordshire

### ABOUT CAUDWELL CHILDREN

Established in 2000, Caudwell Children is a National Charity which works to transform the lives of disabled children and their families, enabling them to challenge the barriers they face throughout childhood by providing practical and emotional support.

Our facilities provide a state-of-the-art base within the grounds of Keele University where ground-breaking research can be undertaken into multi-disciplinary programmes for neurodevelopmental conditions and childhood disability.

The services of Caudwell Children enrich the lives of our children and families through the delivery of high-quality person-centred care and support services that promote independence and achieve valued outcomes. We seek to create a safe, homely and supportive environment that enhances the lives of children with autism and associated conditions.

## POST OUTLINE

Based from the award-winning Caudwell International Children's Centre at Keele University in Staffordshire, we seek a **motivated and detail-oriented Research Assistant** to work as part of the Insights team to support research projects, conduct literature reviews and collect and analyse data.

We are looking for an **organised** person, ideally with some research experience that understands the importance of research within the charity sector.

## MAIN DUTIES & RESPONSIBILITIES

The Research Assistant will be responsible for supporting the Insights department with research activities by assisting with focus groups, collecting and analysing data, and assisting in the preparation of research reports. The role involves charity wide collaboration with numerous departments.

- Assist in the design and implementation of charity research projects.
- Conduct literature reviews and summarise findings.
- Collect, organise, and analyse quantitative and qualitative data using statistical software such as SPSS, NVivo etc.
- Document research procedures and results accurately.
- Assist in the preparation of reports, presentations, and publications.
- Collaborate with team members and contribute to project meetings.
- Comply with current regulatory, ethical, procedural and contractual requirements in undertaking engagement activities and ensure that appropriate records are maintained.
- Open to undergoing further training to support your personal and professional development.
- Ability to disseminate data to a wide variety of audiences (Blog posts, reports, website information).
- Comply with GDPR when detailing with sensitive information.

## PERSON SPECIFICATION

### Essential Criteria:

- Bachelor's degree (essential) in Psychology or similar discipline Masters (preferred).
- Proficiency in data analysis software e.g. SPSS, JASP, Python and NVivo.
- Excellent written and verbal communication Skills
- Strong analytical and problem-solving skills
- Attention to detail and the ability to work both independently and as part of a team.
- Prior research experience
- A passion for the mission of Caudwell Children to Change Lives, Change Society and Change Charity

## WIDER RESPONSIBILITIES

- Communicate with children, families and all stakeholders in a way that respects their views, autonomy and culture in full compliance with the Equality & Diversity Policy.
- Uphold the principles and practice of customer care and continuous improvement.
- Maintain confidentiality and Data Protection and at all times work in accordance with General Data Protection Regulations 2018.
- Have an awareness of relevant health and safety regulations and legislation, being responsible for your own health and safety and that of anyone else whom your acts and omissions may affect.
- Report any concerns of potential abuse of a service user in line with the Safeguarding Policy and procedures.
- Ensure maintenance and security of physical, financial and information resources.
- Demonstrate commitment to ongoing personal and professional development.
- Keep comprehensive and accurate records in relation to your role and in accordance with policies and procedures.
- Attend training as appropriate to the role, applying knowledge gained to the workplace.
- To work effectively and collaboratively as a member of the team, building and maintaining good working relationships with all internal and external stakeholders.
- Ensure compliance with statutory and non-statutory bodies.
- Adhere to all Caudwell Children policies and procedures.
- Demonstrate commitment to Caudwell Children's mission, vision and values.
- On occasion and when necessary, work flexible hours to meet the needs of the business.
- Willingness to travel on occasion in order to fulfil the needs of the post.

## SKILLS

- Ability to work with a high degree of accuracy.
- Excellent written and verbal communication skills.
- Excellent IT skills.
- Ability to plan and prioritise workloads.
- A positive 'can-do' attitude with a flexible approach to work.
- Able to meet the physical requirements of the role after reasonable adjustments have been made for illness or disability.

This Job Description is not exhaustive. The post holder may be required to carry out any other task as deemed appropriate for the level and responsibilities of the post.

## DISCLOSURE & BARRING SERVICE CHECKS

The Charity is committed to safeguarding children and young people and therefore adopts a safer recruitment approach through a robust recruitment and selection process. All posts within the Charity are subject to DBS checks, in line with the Rehabilitation of Offenders Act (1974). This role is eligible for a standard disclosure check.

## EQUAL OPPORTUNITIES

Caudwell Children is a Disability Confident employer committed to offering an interview to all applicants who meet the minimum criteria and declare they have a disability as defined in the Equality Act 2010. We are committed to creating a diverse environment and will not discriminate for any reason against any person because of their age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex or sexual orientation. We particularly encourage applications from people who identify as Black, Asian or from a Minority Ethnic background and other underrepresented groups.

